RUTH M., RICHBURG POST OFFICE BOX 8282 GREENVILLE, SOUTH CAROLINA 29604

November 3, 2011

Public Service Commission of South Carolina Post Office Box 11649 Columbia, South Carolina 29211

Dear Sir:

This is a letter of protest regarding Docket No. 2011-271-E. Duke Energy has requested a 17 percent rate increase for South Carolina customers. I am a 74year- old female, widow, living on a fixed income. As it is, I am living from payday to payday. I cannot afford a 17 percent increase in my power bill. I cannot afford any increase in my power bill.

Duke Energy (Power) has been my energy carrier since 1960. With this monopoly whom else can I turn to in Greenville County? I would leave them for a new carrier (cheaper rate) if one was available.

Just think of the number of people who will be affected by such an increase, especially with this struggling economy, job loss, high gasoline prices, high healthcare and increase in food cost.

Please stop this atrocious act from occurring. Stop them from destroying the trust that people have in the system. Help the people of south Carolina become victorious against a monster.

Sincerely,

Ruth M. Richburg